Healthcare at Arizona State University

International Orientation 2018
U.S. healthcare system

- Very different than most countries
- Extremely expensive without health insurance
- Need student health insurance
  - keep you healthy
  - pay most of your healthcare cost
  - protect you from very expensive bills
- Have to pay some out of pocket expenses although you have health insurance
- Important to know some basic guidelines
Student Health Insurance

- Aetna Student Health
- Required for all F1/J1 visa students except approved sponsored students
- Fall 18 Coverage 8/16/18-12/31/18 (Early Arrival 7/19/18)
- Dental insurance or discount program can be purchased separately through Aetna Student Health
Where do I go for services?

- ASU Health Services/ASU Counseling on campus are your first stop
- Off campus specialists/providers with a referral
- ASU Health Services after hours medical advice
- Off campus urgent care clinic for immediate concerns (non emergency) when health center is closed
- Emergency dial 911 or go to the nearest emergency room
How much do services cost?

**On Campus (ASU Health Services)**
- general visit - $15 copay
- lab/x-ray - $10 copay
- Specialist visit - $25

**Off campus providers (Urgent care, ER, Hospital)**
- In-network specialist visit - $25 copay (referral required)
- In-network Urgent care - $25
- Emergency room visit - $200 copay
- In-network hospitalization/surgery - $250 medical deductible and 20% coinsurance
- Prescriptions - $125 deductible then $15/$40/$80
To print out your ASU Aetna Student Health insurance card visit www.aetnastudenthealth.com
ASU Health Services

TEMPE
Monday-Thursday
8 a.m. to 7 p.m.
Tuesday-Wednesday-Friday
8 a.m. to 6 p.m.
Saturday
10 a.m. to 4 p.m.

DOWNTOWN
Monday-Thursday
8 a.m. to 7 p.m.
Tuesday-Wednesday-Friday
8 a.m. to 5 p.m.
Saturday
10 a.m. to 2 p.m.

POLYTECHNIC
Monday-Thursday
8 a.m. to 7 p.m.
Tuesday-Wednesday-Friday
8 a.m. to 5 p.m.
Saturday
10 a.m. to 2 p.m.

WEST
Monday-Thursday
8 a.m. to 7 p.m.
Tuesday-Wednesday-Friday
8 a.m. to 4:30 p.m.
Saturday
10 a.m. to 2 p.m.
ASU Health Services

- Primary Care/Preventive Care
- Women's Health
- Lab
- X-Ray
- Vaccines
- Travel Medicine
- Massage, Acupuncture, Chiropractic, and Nutrition counseling
- Many more services
Scheduling appointments made easy

• Online – My ASU Patient Portal
• Phone (480) 965-3349
• Welcome Desk
• Walk-in appointments available
ASU Counseling

TEMPE
Student Services Building
Room 334

POLYTECHNIC
Academic Center
Suite 92

DOWNTOWN
History Post Office
Suite 208

WEST
University Center Building
Room 221

International Orientation 2018
ASU Counseling Services

• Confidential
• Counselors highly trained and experienced
• Help adjust to university life
• Help meet academic goals
• Assessments
• Individual/couples counseling
• Group Counseling
• 24 ASU dedicated crisis hotline
Scheduling appointments made easy

- Phone (480) 965-6146
- Welcome Desk
- Walk-in appointments available
Visits to ASU Health Services and ASU Counseling …

- Billed to your insurance
- Charged directly to your student account
- Important to get the health care you need
Information and Assistance

- **ASU Health Services**
  (480) 965-3349 or https://eoss.asu.edu/health

- **ASU Health Services Insurance Department**
  (480) 965-2411 or insurance@asu.edu

- **ASU Counseling**
  (480) 965-6146 or https://eoss.asu.edu/counseling

- **Empact 24 hour ASU dedicated crisis hotline**
  (480) 921-1006

- **Aetna Student Health Insurance**
  1-800-378-0178 or https://www.aetnastudenthealth.com
https://eoss.asu.edu/health