Health Services
U.S. Healthcare System

- Very different than most countries
- Extremely expensive without health insurance
- Need student health insurance
  - keep you healthy
  - pay most of your healthcare cost
- Required to pay some out of pocket expenses
- Important to know some basic guidelines
Student Health Insurance

- Aetna Student Health
- Required for all F1/J1 visa students except approved sponsored students
- Fall 19 Coverage (7/19/19-12/31/19)
- Dental insurance or discount program can be purchased separately through Aetna Student Health
Print ASU Aetna Student Health Insurance Card @ www.aetnastudenthealth.com
Where do I go for services?

• ASU Health Services/ASU Counseling on campus
• Off campus specialists/providers with a referral
• Off campus urgent care clinic for immediate concerns (non emergency) when health center is closed
• Emergency dial 911 or go to the nearest emergency room
How much do services cost?

On Campus (ASU Health Services)

• general visit - $15   lab/x-ray - $10

Off Campus Providers In-Network (Specialist, Urgent Care, ER, Hospital)

• specialist visit (with referral) - $25
• urgent care - $25
• emergency room - $200 copay
• hospitalization/surgery - $250 deductible/20% coinsurance
• prescriptions - $125 deductible then $15/$40/$80
ASU Health Services

TEMPE
Monday-Thursday
8 a.m. to 7 p.m.
Tuesday-Wednesday-Friday
8 a.m. to 6 p.m.
Saturday
10 a.m. to 4 p.m.

POLYTECHNIC
Monday-Thursday
8 a.m. to 7 p.m.
Tuesday-Wednesday-Friday
8 a.m. to 5 p.m.
Saturday
10 a.m. to 2 p.m.

DOWNTOWN
Monday-Thursday
8 a.m. to 7 p.m.
Tuesday-Wednesday-Friday
8 a.m. to 5 p.m.
Saturday
10 a.m. to 2 p.m.

WEST
Monday-Thursday
8 a.m. to 7 p.m.
Tuesday-Wednesday-Friday
8 a.m. to 4:30 p.m.
Saturday
10 a.m. to 2 p.m.
ASU Health Services

- Primary Care
- Preventive Care
- Women's Health
- Lab
- X-Ray
- Vaccines
- Travel Medicine
- Massage, Acupuncture, Chiropractic, and Nutrition Counseling
- Many more services
Scheduling appointments made easy

- Online – My ASU Patient Portal
- Phone (480) 965-3349
- Welcome Desk
- Walk-in appointments available
ASU Counseling Services

TEMPE
Student Services Building
Room 334

DOWNTOWN
History Post Office
Suite 208

POLYTECHNIC
Academic Center
Suite 92

WEST
University Center Building
Room 221

International Orientation 2019
ASU Counseling Services

- Confidential
- Counselors highly trained and experienced
- Help adjust to university life
- Help meet academic goals
- Assessments
- Individual/couples/group counseling
- 24 ASU dedicated crisis hotline
Scheduling appointments made easy

- Phone (480) 965-6146
- Welcome Desk
- Walk-in Appointments available
- 24 hour ASU dedicated hotline: (480) 921-1006
Information and Assistance

- ASU Health Services
  (480) 965-3349 or [https://eoss.asu.edu/health](https://eoss.asu.edu/health)

- ASU Health Services Insurance Department
  (480) 965-2411 or insurance@asu.edu

- ASU Counseling
  (480) 965-6146 or [https://eoss.asu.edu/counseling](https://eoss.asu.edu/counseling)

- Empact 24 hour ASU dedicated crisis hotline
  (480) 921-1006

- Aetna Student Health Insurance
  1-800-378-0178 or [https://www.aetnastudenthealth.com](https://www.aetnastudenthealth.com)