

Recommendations for travel to the U.S.

As you plan your travel to the U.S., please print out the following documents and keep them with you in your carry-on bag. They may be useful when navigating immigration and customs at the airport when you arrive in the U.S.

- **Airport recommendations:** Recommendations for travel in the U.S. (this document).
- **Letter from ASU:** Proof of on-campus, in-person classes.

What to do when you arrive in the U.S.:

- When the plane lands in the U.S. and you are able to use your mobile device:
 - **Text us at +1 480-647-4874 with your full name and the airport where you have landed.**
- Proceed to the immigration and customs checkpoint when you deplane.
- Have all necessary information ready to present to the officer.
- When you complete all immigration and customs checkpoints, **text us again to confirm** that you are successfully through. If you do not text us with your confirmation, we will call you after 3–5 hours to check in.
- Once you have cleared the customs checkpoint, you will exit into the international arrivals area of the airport. If you need to catch a connecting flight to get to Phoenix, you will need to take your bags with you to the proper terminal or check-in counter for your domestic flight. At many airports, you may need to take a free inter-terminal shuttle to get to the proper gate. We highly recommend visiting the website of your international destination airport to prepare for what you will need to do.

What to have in your carry-on bags:

- Have all travel documents in carry-on bags where you can access them, including your passport, visa and official letters, including this document and the letter from ASU confirming your enrollment.
- **Please note:** your travel documents should not be laminated or altered in any way.

What to expect at U.S. airports:

- At your Port of Entry, U.S. Customs and Border Protection will check your documents. This is where you will present your passport, visa and I-20 to the Customs and Border Protection officer.
- While a CBP officer inspects your immigration documents, you may be asked some general questions. We encourage you to remain calm as questions are a normal, routine procedure. Always answer questions clearly, honestly and politely. If there is a problem, suggest that they contact the International Students and Scholars Center **emergency cell line at +1 480-647-4874.**
- There is no cause for alarm if you are asked to step into a side room for a secondary inspection. They may need to ask you some questions or verify some information. We recommend you be helpful and cooperative, but only answer the question asked and resist giving more information or telling a larger story. You are allowed to ask the officer what the issue is, but we recommend you do so respectfully.
- **Due to COVID-19, you may be asked to submit a form in regards to your health.** This form will ask for general information like your name, citizenship status or passport number, as well as health screening questions about possible symptoms (fever, cold, cough). The form will also ask for your contact information for follow-up if needed. If you do not have a U.S. phone number, list the ISSC's phone number: +1 480-727-4776.